# **Pre-Feasibility Study**

# (SMALL TO MEDIUM SCALE DISTRIBUTION AGENCY)



# **Small and Medium Enterprises Development Authority**

# **Ministry of Industries & Production**

#### **Government of Pakistan**

#### www.smeda.org.pk

#### HEAD OFFICE

4th Floor, Building No. 3, Aiwan-e-Iqbal Complex, Egerton Road, Lahore Tel:(92 42)111 111 456, Fax:(92 42) 36304926-7

helpdesk@smeda.org.pk

REGIONAL OFFICE	REGIONAL OFFICE	REGIONAL OFFICE	REGIONAL OFFICE
PUNJAB	SINDH	KPK	BALOCHISTAN
3 <sup>rd</sup> Floor, Building No. 3,	5 <sup>TH</sup> Floor, Bahria	Ground Floor	Bungalow No. 15-A
Aiwan-e-Iqbal Complex, Egerton	Complex II, M.T. Khan Road,	State Life Building	Chaman Housing Scheme
Road Lahore,	Karachi.	The Mall, Peshawar.	Airport Road, Quetta.
Tel: (042) 111-111-456	Tel: (021) 111-111-456	Tel: (091) 9213046-47	Tel: (081) 831623, 831702
Fax: (042) 36304926-7	Fax: (021) 5610572	Fax: (091) 286908	Fax: (081) 831922
helpdesk.punjab@smeda.org.pk	helpdesk-khi@smeda.org.pk	helpdesk-pew@smeda.org.pk	helpdesk-qta@smeda.org.pk

#### May 2016

# Table of Contents

1	D	ISCLAIMER	.1
2	E	XECUTIVE SUMMARY	.2
3	IN	NTRODUCTION TO SMEDA	.3
4	Ρ	URPOSE OF THE DOCUMENT	.3
5	В	RIEF DESCRIPTION OF PROJECT & PRODUCT	.4
	5.1 5.2	DISTRIBUTION AGENCY'S SERVICE FLOW& FUNCTIONS INSTALLED AND OPERATIONAL CAPACITIES	
6	С	RITICAL FACTORS	. 8
	6.1 6.2 6.3 6.4	PRODUCTS AND BRAND BACKGROUND EXPERIENCE MARKETING SKILL STRONG SUB-DISTRIBUTOR	. 8 . 8
7	G	EOGRAPHICAL POTENTIAL FOR INVESTMENT1	0
	7.1	INDUSTRY & MARKET OVERVIEW1	10
8	Ρ	OTENTIAL TARGET CUSTOMERS / MARKETS1	2
9	Ρ	ROJECT COST SUMMARY1	3
	9.1 9.2 9.3 9.4 9.5 9.6 9.7 9.8	PROJECT ECONOMICS       1         PROJECT FINANCING       1         PROJECT COST       1         SPACE REQUIREMENT       1         EQUIPMENT'S REQUIREMENT       1         FURNITURE & FIXTURES REQUIREMENT       1         OFFICE EQUIPMENT REQUIREMENT       1         OFFICE VEHICLE REQUIREMENT       1	13 14 15 15
	9.9 9.10 9.11	HUMAN RESOURCE REQUIREMENT       1         UTILITIES AND OTHER COSTS       1	16 17
10	) C	ONTACT DETAILS1	9
	10.1 10.2	2 TECHNICAL EXPERTS / CONSULTANTS	20
11	_	SEFUL WEB LINKS	
12		NNEXURES	
	12.1 12.2 12.3	2 BALANCE SHEET	24
13	3 K	EY ASSUMPTIONS2	26
	13.1 13.2 13.3	REVENUE ASSUMPTIONS	26



# 1 DISCLAIMER

This information memorandum is to introduce the subject matter and provide a general idea and information on the said matter. Although, the material included in this document is based on data/information gathered from various reliable sources; however, it is based upon certain assumptions, which may differ from case to case. The information has been provided on as is where is basis without any warranties or assertions as to the correctness or soundness thereof. Although, due care and diligence has been taken to compile this document, the contained information may vary due to any change in any of the concerned factors, and the actual results may differ substantially from the presented information. SMEDA, its employees or agents do not assume any liability for any financial or other loss resulting from this memorandum in consequence of undertaking this activity. The contained information does not preclude any further professional advice. The prospective user of this memorandum is encouraged to carry out additional diligence and gather any information which is necessary for making an informed decision, including taking professional advice from a qualified consultant/technical expert before taking any decision to act upon the information.

For more information on services offered by SMEDA, please contact our website: *www.smeda.org.pk* 

Document No.	PREF-NO: 15	
Revision	No. 02	
Prepared by	SMEDA-Sindh	
Revision Date	May, 2016	
For information	Provincial Chief (Sindh)	
	mkumar@smeda.org.pk	

### **Document Control**



# 2 EXECUTIVE SUMMARY

**Distribution Agency** is one of the potential businesses nowadays due to the mounting rising consumption patterns especially in the Fast Moving Consumer Goods (FMCG) sector. This setup can be located at any densely populated city such as Karachi, Lahore, Rawalpindi, Peshawar or Quetta for distribution of FMCGs such as branded tea, packaged milk, biscuits and confectionary items to the local market. This business can also be undertaken in all small second tier towns, in addition to suburban towns of large cities.

The particulars of this document are mentioned as below;

Product(s) to be distributed includes **tea**, **packaged milk**, **biscuits & confectionary items i.e. toffee & candies**.

Capacity; this proposed distribution agency can distribute maximum around **172 tons** with an equal share of tea, powdered milk, biscuits and chocolate / toffees etc. per month to the retailers with single stack storage and three (03) order cycles with 20% safety stock level. In the first year, **62 tons** of all four products will be distributed collectively with almost an equal proportion which is equal to 36% utilization of available tonnage.

Total Cost Estimates is **Rs.16,822,387** with fixed investment of **Rs.1,320,000** and working capital of **Rs.15,502,387**.

For the below given cost assumptions, **IRR** and **Payback Period** are **35%** and **3 years and 8 months** respectively.

The most critical considerations or factors for success of the project are:

- Most significant consideration(s)
  - Working Capital required equivalent to initial two cycles
  - Selection of products/brands to be distributed
  - Location of the Warehouse
  - Target market/area
  - Timely recovery of cash from wholesalers/retailers
  - Capacity/space optimization
- Equally important factor(s)
  - Fuel & maintenance costs of the vehicle
  - On time delivery of orders
  - Responsiveness towards market trends and consumption norms
  - Negotiation and marketing Skills



# **3 INTRODUCTION TO SMEDA**

The Small and Medium Enterprises Development Authority (SMEDA) was established in October 1998 with an objective to provide fresh impetus to the economy through development of Small and Medium Enterprises (SMEs).

With a mission "to assist in employment generation and value addition to the national income, through development of the SME sector, by helping increase the number, scale and competitiveness of SMEs", SMEDA has carried out 'sectoral research' to identify policy, access to finance, business development services, strategic initiatives and institutional collaboration and networking initiatives.

Preparation and dissemination of prefeasibility studies in key areas of investment has been a successful hallmark of SME facilitation by SMEDA.

Concurrent to the prefeasibility studies, a broad spectrum of business development services is also offered to the SMEs by SMEDA. These services include identification of experts and consultants and delivery of need based capacity building programs of different types in addition to business guidance through help desk services.

# 4 PURPOSE OF THE DOCUMENT

The pre-feasibility study is designed to primarily facilitate potential entrepreneurs in project identification for investment. The document may form the basis of an important investment decision and in order to serve this objective the study covers various aspects of project concept, development, startup, production, finance and business management.

The rationale of this document is to facilitate potential investors in **Distribution Agency Industry** by providing them with a general understanding of the business with the intention of supporting crucial investment decisions.

The need to come up with pre-feasibility reports for undocumented or minimally documented sectors attains greater imminence as the research that precedes such reports reveal certain thumb rules or best practices that are developed by existing enterprises by way of trial and error methods and certain industrial norms that become a guiding source regarding various aspects of business set-up and it's successful management.

Apart from carefully studying the whole document, one must also consider critical aspects other than those mentioned in this document, which forms the basis of any investment decision.



# 5 BRIEF DESCRIPTION OF PROJECT & PRODUCT

- Product: It has been suggested that for the proposed distribution business, the company would act as an institutional distributor for Fast Moving Consumer Goods (FMCG) products including an established brands of tea, packaged milk, biscuits & confectionary items like toffees, candies etc.
- **Target Market:** The demand of distribution service providers is increasing across the country which is proportionate to the increased volumes of FMCG companies reflecting current economic growth and consumerism. Therefore the potential target market for the proposed distribution agency setup are the wholesalers & retail stores in densely populated cities of the country.
- Location: The proposed location for this distribution setup can be any densely populated city such as Karachi, Lahore, Rawalpindi, Peshawar or Quetta keeping in view the proximities of the manufacturers as well as the buyers.
- **Employment Generation:** The proposed project will provide employment to 8 people in the roles of sales/marketing, supervisor, labor & security.
- **Technology:** The setup would include:
  - Hydraulic Jack Trollies as equipment for physical handling of palletized inventories.
  - Warehouse Management Software as an Inventory Management Tool.
  - Desktop computers & printers for the management staff
  - Personal Protective Equipments (PPEs) for the safety of labors

#### 5.1 Distribution Agency's Service Flow& Functions

Distribution setups generally work in the following ways:

#### a. Wholesalers

Using this method of distribution, manufacturers sell their product to a wholesale distributor, who in turn sells it to a retailer or other agent for further distribution until it reaches the end user. However, the whole cycle depends on the nature of understanding between the manufacturing and the distributor. Where the brand name is so strong that manufacturer is in a position to dictate the distributor, margins are generally low and manufacturer ensures that sub distributor selected by the wholesale distributor is complying with their terms and criteria.

#### b. Retailers

A manufacturer may choose to sell directly to a retailer (such as a specialty store or organic food shop). The retailer then sells the product to the end user.



#### c. Brokers

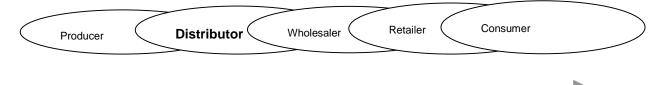
Selling through a broker is similar to selling directly to a retailer but instead of representing yourself and your product, a broker is engaged to whom you pay a commission, for representing and selling the product to the retailers. This kind of distribution is common in industrial products or the products where heavy capital investment is expected. Textile sourcing agencies, industrial plants marketing companies etc. work using this type of distribution model.

#### d. Catalog house

This method of distribution involves using a catalog house to sell products. Manufacturer may be asked to pay a fee to the catalog company (distributor) to carry the product. The catalog company ships product with other products ordered from the catalog or manufacturer may be asked to direct mail the product on behalf of the catalog company. Such distribution setups are more common in developed countries.

Besides, the various types of distribution setups, product categories and the industry, type of distribution to be followed by while going into a consumer products distribution business depends on many factors such as expected sales volume, product promotion by the manufacturer/trader, expected geographic dispersion of customers, etc. Due to increasing population and urbanization of the economy, distribution business has now become inevitable and traditional way of doing business by direct selling to the market or maintaining own distribution setup is a highly capital intensive option. In such circumstances, outsourcing the product distribution to the intermediaries is increasing gradually. This cements the requirement of Small to Medium Scale Distribution setups to enter the market in order to enable manufacturers to deliver items to their customers efficiently and manage them effectively.

#### e. Distribution Process



#### f. Standard Bidding Process for Distribution Agency Contract;

The procedure followed to bid for a distribution contract advertised through Newspaper is as follows:

- Distributors are invited through newspaper advertisement to submit their application
- Distributor fills the tender and submits with the application



- The company evaluates bidders according to prescribed criteria and makes selection
- Selected distributor deposits caution money/security deposit to finalize the process.

In most of the cases where manufacturers are in a position of dictating terms and conditions with the distributor, may select separate distributor for each product category or for a group of product categories i.e. liquid product, food service, health care etc. or may appoint one distributor for the distribution of all product categories.

Distributors are also not allowed by some of the manufacturers to deal with any of their competitor's product of the same category. Manufacturing companies while selecting a product distributor for their products are even more conservative and intolerant to allow the distributor to deal in competitor's products.

Incentive schemes and sales benefits generally offered by the manufacturing companies to their distributors include the following:

- Product promotion, marketing and advertising
- Consumer plans
- Sales promotions e.g. some percentage of total tonnage sold per cycle in a month.

Credit limit is mostly not available to the new entrants in the distribution business as the distributor is bound to keep deposit an amount equivalent to at least one order cycle with the manufacturer. However, from retailers the recovery cycle is bill to bill which in days is equivalent to 3 to 7 days.

Types of function	Activities related to function
Transactional function	<ul> <li>Buying. Purchasing products for resale or as an agent for supply of a product.</li> </ul>
	<ul> <li>Selling. Contacting potential customers, promoting products, and soliciting orders.</li> </ul>
	• Risk taking. Assuming business risks in the ownership of inventory that can become obsolete or deteriorate.

#### g. Distribution functions performed by the Distributors/Intermediaries



Logistical function	Assorting. Creating product assortments from several sources to serve customers.
	• Storing. Assembling and protecting product at a convenient location to offer better customer service.
	• Sorting. Purchasing in large quantities and breaking into smaller amounts desired by customers.
	• Transporting. Physically moving a product to customers.
Facilitating function	Financing. Extending credit to customers
	<ul> <li>Grading. Inspecting, testing, or judging products, and assigning them quality grades</li> </ul>
	<ul> <li>Marketing information and research. Providing information to customers and suppliers, including competitive conditions and trends</li> </ul>

#### 5.2 Installed and Operational Capacities

For the proposed business, an area of 3,500 Sq.Ft. has been acquired on rent, with a designated area of 2,800 Sq.Ft. for warehousing space. While 350 Sq.Ft. has been assigned for loading space as well as for the parking of vehicle. Finally, the remainder space of 350 Sq.Ft. is for office setup purpose.

The available area of 2,800 Sq.Ft. would be equally divided amongst the four products i.e. Tea, Packaged Milk, Biscuits & Confectionary items allocating an area of 700 Sq.Ft. for each product. This space of 2,800 Sq.Ft. is equal to a maximum of 51 tones or 140 pallets (with single stacking) at any given point of time, for all the products. To be specific consider the following table:

Items	Area	No of Cartons / Pallet	*Pallet (Max. Utilization)	Total Tonnage (Max. Utilization)
Теа	700	72	35	15.12
Packaged Milk	700	72	35	15.12
Biscuits	700	200	35	5.88
Candy /Toffee	700	286	35	14.41
Total	2,800		140	50.53

\*Pallet Calculation = Area x Pallet Dimensions with working aisle (i.e. 20 Sq.Ft.)



It is assumed that in the first year almost 36% of the above capacity would be distributed with an order cycle of 3 at the Safety Stock levels of 20%. This would equate to the tonnage of 62 tons per month in the first year. The growth of the business has been assumed as 12% keeping in view the rising trend of the sector.

Products for distribution have been selected for the proposed business by foreseeing their high potential and anticipated expansion in the manufacturing of these products. However, as these products are perishable, efficient distribution operations would be necessary. In order to leverage the opportunity for further business expansion, intensive distribution practice would be followed which means that the business would place its products and services in as many outlets as possible, employing the First in First Out method.

# 6 CRITICAL FACTORS

The main critical success factors that affect the decision to invest in the proposed business setup are:

#### 6.1 Products and brand

Above all factors, brand(s) and product(s) to be distributed would act as a key success factor for the proposed distribution business. Greater the brand awareness in the market, higher would be the chances of business success. It is suggested for a prospective entrepreneur to obtain distribution agreement for at least two successful market brands.

#### 6.2 Background Experience

Background experience plays an important role in operating a Small to Medium Scale Distribution Agency specially when dealing with customers and deciding on the business development activities to be carried out and negotiating on commercial terms and conditions, etc.

#### 6.3 Marketing Skill

Critical to the business' success is that the entrepreneur must have effective PR & marketing skills. These marketing skills should enable the entrepreneur to carryout business development activities to target his potential customers and also to maintain his existing client base. It is advisable that the entrepreneur should have contacts in companies. Such referral network is an important asset for the entrepreneur.



#### 6.4 Strong Sub-distributor

A strong sub-distributor network also plays an important role in generating additional business. Such a network is imperative in developing a strong customer base which might remain restricted if operated singly. An entrepreneur having a background experience in market is able to quickly develop a dealer network while it takes time for an entrepreneur who is comparatively new to the business.

Besides above factors, following factors need a continuous focus for making the proposed setup a successful business venture:

#### • Small Customers (Retailers)

Customer Support Service is the main interface through which the agency should be able to generate considerable revenue. Most of the distribution agencies in order to retain and attract customers offer bill collection services and delivery of goods at doorstep on weekly basis.

#### • Skilled & Experienced Manpower

The knowledge and experience of the entrepreneur is not sufficient to run the business smoothly. A major proportion of the business development activities and accounts receivables are managed by sales personnel employed by the agency. Therefore it is crucial for the distribution agency to hire experienced and skilled sales staff that can bring in new business with them and retain the existing customer base.



# 7 GEOGRAPHICAL POTENTIAL FOR INVESTMENT

Large and mounting domestic market includes millions of consumers with growing incomes and a growing middle-class moving to sophisticated consumption habits, current population growth, increase in per capita income, urbanization and current economic development etc. indicate that there is an attractive opportunity for entrepreneurs to invest in the Distribution business. The demand of distribution service providers is increasing which is directly proportionate to the increase in consumer goods manufacturing companies which is expanding substantially with the current economic growth and consumerism. Thus a lucrative opportunity exists for entrepreneurs to establish their business with the growing consumer goods manufacturer(s).

The growing population and increased consumerism increased opportunities for the FMCG distribution business in Pakistan. The influx of rural population into urban areas has also increased the demand of consumer goods therefore; proposed Distribution Agency can be set-up in any major city with significant population such as Karachi, Lahore, Rawalpindi, Peshawar and Quetta. This business can also be done in all small second tier towns, in addition to suburban towns of large cities.

The dynamics of Pakistani population have been transformed as compared to that in 2007 with regards to its economy & demography. In view of above, Pakistan has also been endorsed in 2007 by the World Bank as a middle-income country from a low-income country. The population here has now been much more urbanized and of middle class now than as compared to that in 2006. The Large scale manufacturing (LSM) sector of Pakistan has been responsive towards the improving demands of new products as per the country's growing consumers from middle class.

#### 7.1 Industry & Market Overview

The development of manufacturing sector in the country has been significant in recent past, which has supplemented the growth of service sector especially the third party vendors & outsourcing businesses i.e. human resource related companies, call centers, distribution setups, business consultancies etc. As per the industry sources and analysis report of a private research consultancy based on the examination of 25 companies, the sales for the FMCG sector has been increased by 17% to i.e. Rs. 334 billion, whereas the profits grew by 40% to i.e. 24 billion. During the period of five years between 2008 and 2012, sales of the subject companies depicted a compounded average growth rate (CAGR) of 18%, whereas the improvements in profits grew at a CAGR of 20%. To be specific, Engro Foods remained an outstanding player in the sector, reported 191% increase in profit in 2012 alone, led by the dairy and beverages segment. Other players such as Nestle, Proctor & Gamble and Unilever, have also seen splendid growth with many new plants in production to meet demand.



This aforementioned growing trend of consumption in Pakistan has increased opportunities for the consumer goods distribution business in Pakistan. Currently there are few large scale distribution setups operating in Pakistan including, Universal Distributors Limited (UDL), International Brands Limited (IBL), Burque Corporation, Premier Distributor, Muller & Phipps (M & P) etc. The aforementioned distributors represent the formal distribution sector which is mainly located in the Southern provinces of Pakistan (Sindh and Balochistan), whereas, in the Northern provinces (NWFP and Punjab) distribution setups are largely of small scale with limited territory coverage. The aforementioned major players hold about 60% market share of big / organized manufacturers of FMCG products.

As there are no specific statistics available on this sector and according to the information provided by the industry stakeholders and existing distribution companies' owners, majority the total distribution is carried out through third party country wide distribution facilities. Remaining, manufacturers undertake using their own distribution facilities or setups. Hiring of the designated distributor is more common in Sindh as against Punjab which is the largest consumer market of Pakistan where distribution through small distribution setups is more common and appointment of a single designated distributor is reported to be rare.

Types and categories of distributors working in Pakistan:

- Institutional distributors
- Food Service distributors
- Armed Forces distributor
- Hotels distributor
- Restaurants and food outlets distributors

Distributors and their levels of distribution:

- Main distributor
- Retail distributor
- Sub-distributor
- Handling Agent

Manufacturing or trading companies dealing in consumer goods when interested in appointing a distributor for their products, advertise in the newspapers and call for expression of interest from the local companies interested in the distribution. Companies evaluate following capabilities of the interested distributors:

- Location of distributor's business premises;
- Financial position and credit standing of the distributor;
- Knowledge and experience of the distributor;
- Storage and showroom facilities of the distributor;



- Ability of the distributor to secure adequate business and to cover the market;
- Capacity of the distributor to provide aftersales service;
- General reputation of the distributor and his sales force;
- Willingness of the distributor to handle the entrepreneur's products;
- Degree of co-operation and promotion service he is willing to provide;
- Nature of other products, if any handled by the distributor.

# 8 POTENTIAL TARGET CUSTOMERS / MARKETS

Pakistan has a domestic market of above <sup>1</sup>199 million consumers with growing incomes & changing consumption habits. Population growth, increase in per capita income, and urbanization have led to demand of distribution agencies. Consumerism and introduction of new products have fuelled demand. The target market for the proposed set-up is retail stores in densely populated cities such as Karachi, Lahore, Peshawar, Quetta, Rawalpindi, Islamabad & all second and third tier cities / towns of Pakistan.

In a country like Pakistan one needs an effective distribution system that provides market coverage and is economical. The choice of a channel by traders or manufacturers depends upon the nature of the product e.g. for low priced consumer products like soap, a vast network is needed and manufacturers prefer to higher the services of an independent distributor rather than having their own distribution setup which is a high cost option. For industrial goods, a direct channel or a very short channel is considered to be appropriate. The nature of the product- whether it is bulky or perishable for instance as well as the cost and efficiency of the distributors are some other factors that manufacturers and traders consider while selecting a distributor.



<sup>&</sup>lt;sup>1</sup> Wikipedia

# 9 PROJECT COST SUMMARY

A detailed financial model has been developed to analyze the commercial viability of this project. Various costs and revenue related assumptions along with results of the analysis are outlined in this section.

#### 9.1 Project Economics

All the figures in this financial model have been calculated for estimated sales of Rs. 340,734,103 million in the year one. The capacity utilization during year one is worked out at 36% with 12% increase in subsequent 9 years up to the maximum capacity utilization of 99% approximately.

The following table shows **Internal Rate of Return**, **Payback Period** and **Net Present Value** of the proposed venture:

Table 9.1: Project Econd	omics
--------------------------	-------

Description	Details
Internal Rate of Return (IRR)	35%
Payback Period (yrs.)	3.71
Net Present Value (Rs.)	23,334,527

#### 9.2 Project Financing

Following table provides details of the equity required and variables related to bank loan:

#### Table 9.2: Project Financing

Description	Details
Total Equity (100%)	Rs.16,288,387
Bank Loan (0%)	NIL



#### 9.3 Project Cost

Following fixed and working capital requirements have been identified for operations of the proposed business:

Description	Amount Rs.
Capital Cost	
Vehicles	800,000
Furniture & Electronics	255,000
Equipment (Jack Trollies)	55,000
Renovation & Fixtures	150,000
Pre-operating Cost	60,000
Total Capital Cost	1,320,000
Working Capital	
Inventory Security Deposit	15,032,387
Up-front Building Rent	420,000
Cash	50,000
Total Working Capital	15,032,387
Total Project Cost	16,822,387

#### Table 9.3: Project Cost

#### 9.4 Space Requirement

The space requirement for the proposed **Distribution Agency** is estimated considering various facilities including management office, loading space, warehouse space etc. Details of space requirement and its cost related are given below:

Table 9.4: Space Requirement

Description	Total Cost (Rs.)
Warehousing/Office/Parking/Dock Space of 3,500 Sq.Ft.	70,000

**Note:** For the purpose of this pre-feasibility the rental rate of Rs. 20/Sq.Ft. has been based on an area in SITE, Karachi with reasonable location and proximity to the target markets of the city. While the rate may be changed if the city is changed or even the location/area within the city is changed.



#### 9.5 Equipment's Requirement

Plant, machinery and equipment for the proposed project are stated below:

Description	Quantity	Unit Cost (Rs.)	Total Cost (Rs.)
Jack trollies	3	20,000	40,000
PPEs	Lump sum		15,000
Total			55,000

#### Table 9.5: Equipment

#### 9.6 Furniture & Fixtures Requirement

Details of the furniture and fixture required for the project are given below:

Description	Quantity	Unit Cost (Rs.)	Total Cost (Rs.)
Tables	2	6,000	12,000
Chairs	5	5,000	25,000
Sitting Benches / Sofas	1	7,000	7,000
Storage Racks	1	7,000	7,000
Air Conditioners (with specs)	1	40,000	40,000
Electrical Fans	3	2,500	7,500
Lights	5	1,500	7,500
Electrical Water Cooler	1	9,000	9,000
Total			115,000

#### Table 9.6: Furniture & Electronics



#### 9.7 Office Equipment Requirement

Following office equipment will be required for **Distribution Agency**:

Description	Quantity	Unit Cost (Rs.)	Total Cost (Rs.)
Laptop	3	43,500	130,500
Printer cum Copier cum Scanner	1	3,500	3,500
Telephone sets	4	1,500	6,000
Total			140,000

#### 9.8 Office Vehicle Requirement

Following delivery vehicle will be required for Distribution Agency:

Table	9.8:	Office	Vehicle
1 4 5 1 0	0.0.	0	

Description	Quantity	Unit Cost (Rs.)	Total Cost (Rs.)
Carrier Car (1 ton load)	1	800,000	800,000
Total			800,000

#### 9.9 Human Resource Requirement

In order to run operations of Distribution Agency smoothly, details of human resources required along with number of employees and monthly salary are recommended as under:

Table 9.9: Humar	Resource	Requirement
------------------	----------	-------------

Description	No. of Employees	Monthly Salary per person (Rs)	Monthly Salary (Rs)
Sales Staff/Order Booker	2	30,000	60,000
Store Keeper / Supervisor	1	25,000	25,000
Support Staff (Billing/Cashier)	1	23,000	23,000



Driver	1	17,000	17,000
Labor (loading/Unloading)	2	15,000	30,000
24 Hour Security Guard Service	1	22,000	22,000
Total	8		177,000

#### 9.10 Utilities and other costs

An essential utilities' cost to be borne by the project is the cost of electricity, water and telephone. The electricity expenses are estimated to be around Rs. 15,000per month, telephone expenses would be Rs. 5,000 per month whereas the water charges are assumed to be Rs. 2,000 per month. The total would therefore be around Rs. 22,000 per month.

#### 9.11 Revenue Generation

Based on the capacity utilization of 36% of the space in the first year equally occupied by all the four branded products i.e. Tea, Packaged Milk, Biscuits and Candies/Toffees respectively. The total sales revenue is composed of two elements, one is through distribution of the products while other is through incentive scheme as depicted below:

REVENUE FROM DIRECT DISTRIBUTION					
Description	Tonnage Distributed	Price per Ton	Total Sales	Commission / Margin in %	Commission
Теа	222.36	547,059	121,644,000	2.75%	3,345,210
Packaged Milk	222.36	105,455	23,448,873	2.75%	644,844
Biscuits	85.68	137,363	11,769,231	1.75%	205,962
Candies / Toffees	212.16	866,667	183,872,000	1.75%	3,217,760
Total	743		340,734,103		7,413,776
REVENUE FROM INCENTIVE SCHEME					

Table 9.11: Revenue	Generation – Year 1
---------------------	---------------------

Revenue

243,288

**Price** 

547,059

Description

Tea (.20%)

Tonnage

0.445

Packaged Milk (.20%)	0.445	105,455	46,898
Biscuits (.10%)	0.086	137,363	11,769
Candies / Toffees (.05%)	0.106	866,667	91,936
Total	1.081		393,891
Grand Total			7,807,667



# **10 CONTACT DETAILS**

In order to facilitate potential investors, contact details of private sector Service Providers relevant to the proposed project be given.

#### **10.1 Suppliers**

Name of Supplier /Organization	Universal Engineering Company
Address	Plot No ST-8, Office 8, Mehreen View Apartment Nazimabad No.4 Karachi -74600, Pakistan
Phone	+92(21) 36605807
E-mail	info@uec.com.pk, sales@uec.com.pk
Website	www.uec.com.pk

#### Supplier -1 (Jack Trollies)

#### Supplier -2 (Jack Trollies)

Name of Supplier /Organization	Blue Sky ASN
Address	Showroom-11, Amber Castle, Blk-6 PECHS, Shahrah-e- Faisal, Karachi-74000, Pakistan
E-mail	info@blueskyasn.com.pk
Website	blueskyasn.com.pk

#### Supplier -3 (Vehicle)

Name of Supplier /Organization	AI-Haj FAW Motors (AHFM)						
Address	D-55-A, S.I.T.E., Main State Avenue Road, Karachi, Pakistan						
Phone	+92(21) 32573251-3						
E-mail	info@alhajfaw.com						



	customersupport@alhajfaw.com
Website	www.alhajfaw.com

#### Supplier -4 (Personal Protective Equipments)

Name of Supplier /Organization	Max Safe Protection						
Address	42 / 1 / J – D Block 6	, P.E.C.H.S	. Karachi, Pakistan				
Phone	+92(21) 4320033-5 <b>Fax</b>						
Website	www.maxsafegroup.com						

#### **10.2 Technical Experts / Consultants**

#### **Technical Experts / Consultants -1**

Name of Expert/Organization	United Distributors Pakistan Ltd.						
Address	1st Floor NIC Building, Abbasi Shaheed Road Karachi, Pakistan						
Phone	+92(21) 35635514-6						
Website	www.udpl.com.pk						

#### **Technical Experts / Consultants -2**

Name of Expert/Organization	Burque Corporation						
Address	Plot # M-1, Begum Rabia Siddiqui Road, Central Commercial Area, Bahadurabad, Karachi - 74800, Pakistan						
Phone	+92(21) 34949595, +92(21) 34949696						
E-mail	info@burque.com.pk						
Website	www.burque.com.pk						



Name of Expert/Organization	Muller & Phipps (M & P)
Address	1st & 3rd Floor, Uzma Court, Main Clifton Road, Karachi, Pakistan
Phone	+92 (21) 35867501-3, +92 (21) 35873497
Website	www.mulphico.pk

#### **Technical Experts / Consultants -3**



# 11 USEFUL WEB LINKS

Small & Medium Enterprises Development Authority (SMEDA)	www.smeda.org.pk		
Government of Pakistan	www.pakistan.gov.pk		
Ministry of Industries & Production	www.moip.gov.pk		
Ministry of Education, Training & Standards in Higher Education	http://moptt.gov.pk		
Government of Punjab	www.punjab.gov.pk		
Government of Sindh	www.sindh.gov.pk		
Government of Khyber Pakhtunkhwa	www.khyberpakhtunkhwa.gov.pk		
Government of Balochistan	www.balochistan.gov.pk		
Government of GilgitBaltistan	www.gilgitbaltistan.gov.pk		
Government of Azad Jamu Kashmir	www.ajk.gov.pk		
Trade Development Authority of Pakistan (TDAP)	www.tdap.gov.pk		
Security Commission of Pakistan (SECP)	www.secp.gov.pk		
Federation of Pakistan Chambers of Commerce and Industry (FPCCI)	www.fpcci.com.pk		
State Bank of Pakistan (SBP)	www.sbp.org.pk		
Punjab Small Industries Corporation	www.psic.gop.pk		
Sindh Small Industries Corporation	www.ssic.gos.pk		
Pakistan Horticulture Development and Export Company (PHDEC)	www. <b>phdec</b> .org.pk		
Punjab Vocational Training Council (PVTC)	www. <b>pvtc</b> .gop.pk		
Technical Education and Vocational Training Authority (TEVTA)	www.tevta.org		
Pakistan Readymade Garment Technical Training Institute	www.prgmea.org/ <b>prgtti</b> /		
Livestock & Dairy Development Department, Government of Punjab.	www.livestockpunjab.gov.pk		
Punjab Industrial Estates (PIE)	www.pie.com.pk		
Faisalabad Industrial Estate Development and Management Company (FIEDMC)	www.fiedmc.com.pk		



### **12 ANNEXURES**

#### 12.1 Income Statement

			Incon	ne Statement						
Projected Income Statement (Rs.)	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Revenue	7,807,667	9,181,816	10,797,815	12,698,231	14,933,120	18,447,306	21,694,031	25,512,181	30,002,325	35,282,734
Cost of Sales	387,913	407,309	427,674	449,058	471,511	495,087	519,841	545,833	573,125	601,781
Gross Profit	7,419,753	8,774,507	10,370,141	12,249,173	14,461,608	17,952,219	21,174,190	24,966,348	29,429,200	34,680,953
General Administrative & Selling Expenses										
Salaries	2,124,000	2,230,200	2,341,710	2,458,796	2,581,735	2,589,028	2,718,480	2,854,404	2,997,124	3,146,980
Utilities Expense	264,000	277,200	291,060	305,613	320,894	336,938	353,785	371,475	390,048	409,551
Rent Expense	840,000	924,000	1,016,400	1,118,040 🚺	1,229,844	1,352,828	1,488,111	1,636,922	1,800,615	1,980,676
Office & Miscellaneous Expenses	180,000	189,000	207,900	228,690	251,559	276,715	304,386	334,825	368,308	405,138
Amortization	12,000	12,000	12,000	12,000	12,000	-	-	-	-	-
Depreciation Expense	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000
Subtotal	3,546,000	3,758,400	3,995,070	4,249,139	4,522,032	4,681,510	4,990,763	5,323,626	5,682,094	6,068,345
Operating Income	3,873,753	5,016,107	6,375,071	8,000,034	9,939,577	13,270,709	16,183,428	19,642,722	23,747,106	28,612,608
Financial Charges (15% Per Annum)	•	-	-	-	-	•		-	-	
Earnings Before Taxes	3,873,753	5,016,107	6,375,071	8,000,034	9,939,577	13,270,709	16,183,428	19,642,722	23,747,106	28,612,608
Tax	690,938	1,027,332	1,453,775	2,022,512	2,701,352	3,867,248	4,886,700	6,097,453	7,533,987	9,236,913
Net Profit	3,182,815	3,988,775	4,921,296	5,977,522	7,238,225	9,403,461	11,296,728	13,545,269	16,213,119	19,375,695
Monthly Profit After Tax	265,235	332,398	410,108	498,127	603,185	783,622	941,394	1,128,772	1,351,093	1,614,641



#### 12.2 Balance Sheet

		1			Balance Sheet		1		1	1	
Projected Balance Sheet (Rs.)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Assets											
Current Assets											
Cash & Bank Balance	50,000	3,370,815	7,497,590	12,556,886	18,672,408	26,048,633	35,578,094	47,000,822	60,672,091	77,011,210	96,512,905
Security Deposit/Auction Money	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387	15,032,387
Prepaid Rent	420,000	420,000	420,000	420,000	420,000	420,000	420,000	420,000	420,000	420,000	420,000
Pre Operating Costs	60,000	48,000	36,000	24,000	12,000	0	0	0	0	0	0
Total Current Assets	15,562,387	18,871,202	22,985,977	28,033,273	34,136,795	41,501,020	51,030,481	62,453,209	76,124,478	92,463,597	111,965,292
Fixed Assets											
Delivery Vehicles	800,000	720,000	640,000	560,000	480,000	400,000	320,000	240,000	160,000	80,000	0
Equipments (Jack Trollies)	55,000	49,500	44,000	38,500	33,000	27,500	22,000	16,500	11,000	5,500	0
Furniture & Fixtures	255,000	229,500	204,000	178,500	153,000	127,500	102,000	76,500	51,000	25,500	0
Premises Renovation	150,000	135,000	120,000	105,000	90,000	75,000	60,000	45,000	30,000	15,000	0
Total Fixed Assets	1,260,000	1,134,000	1,008,000	882,000	756,000	630,000	504,000	378,000	252,000	126,000	0
Total Assets	16,822,387	20,005,202	23,993,977	28,915,273	34,892,795	42,131,020	51,534,481	62,831,209	76,376,478	92,589,597	111,965,292
Owner's Equity	16,822,387	20,005,202	23,993,977	28,915,273	34,892,795	42,131,020	51,534,481	62,831,209	76,376,478	92,589,597	111,965,292
Long Term Liability	0	0	0	0	0	0	0	0	0	0	0
Total Equity & Liabilities	16,822,387	20,005,202	23,993,977	28,915,273	34,892,795	42,131,020	51,534,481	62,831,209	76,376,478	92,589,597	111,965,292



#### 12.3 Cash Flow Statement

	Cash Flow Statement										
Projected Statement of Cash Flows (Rs.)	Year O	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Cash Flow From Operating Activities											
Net Profit	0	3,182,815	3,988,775	4,921,296	5,977,522	7,238,225	9,403,461	11,296,728	13,545,269	16,213,119	19,375,695
Add: Depreciation Expense	0	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000	126,000
Amortization Expense	0	12,000	12,000	12,000	12,000	12,000	0	0	0	0	0
Net Cash Flow From Operations	0	3,320,815	4,126,775	5,059,296	6,115,522	7,376,225	9,529,461	11,422,728	13,671,269	16,339,119	19,501,695
Cash Flow From Financing Activities											
Receipt of Long Term Debt	0										
Repayment of Long Term Debt		0	0	0	0	0					
Owner's Equity	16,772,387	0	0	0	0	0	0	0	0	0	0
Net Cash Flow From Financing Activities	16,772,387	0	0	0	0	0	0	0	0	0	0
Cash Flow From Investing Activities											
Security Deposit - Acquisition of Distribution	(15,032,387)										
Security Deposit - Warehouse and Office	(420,000)										
Renovation	(150,000)										
Preoperating Costs	(50,000)										
Delivery Vehicles	(800,000)										
Furniture & Electronics	(255,000)										
Equipments	(55,000)										
Preliminary Expenses	(10,000) (16,772,387)	0	0	0	0	0	0	0	0	0	0
		_		_	_		_			_	_
NET CASH FLOW	0	3,320,815	4,126,775	5,059,296	6,115,522	7,376,225	9,529,461	11,422,728	13,671,269	16,339,119	19,501,695
Cash at the Beginning of the Period	50,000	50,000	3,370,815	7,497,590	12,556,886	18,672,408	26,048,633	35,578,094	47,000,822	60,672,091	77,011,210
Cash at the End of the Period	50,000	3,370,815	7,497,590	12,556,886	18,672,408	26,048,633	35,578,094	47,000,822	60,672,091	77,011,210	96,512,905



# **13 KEY ASSUMPTIONS**

#### **13.1 Operating Cost Assumptions**

Description	Details
Vehicle Fuel Cost	Based on the prevailing prices of Petrol
Vehicle Maintenance Cost	Rs. 5/Km

#### **13.2 Revenue Assumptions**

Description	Details
Commission	Tea = 2.75%, Packaged Milk = 2.75%, Biscuits = 1.75%, Confectionary Items = 1.75%
Prices for the Products	Prices for the products are calculated on per kg or 1000gm basis by taking average of all SKUs and their respective prices. These prices would be used for calculation of the aforementioned commission percentages.

#### **13.3 Financial Assumptions**

Description	Details
Depreciation	Straight Line basis for all Fixed Assets on 10 years
Capacity Utilization	Initial capacity = 36%, per year growth = 12% leading to a final utilization of 100% at $10^{th}$ year end.
Inflationary trends	5% as per current situation to applied on all expenses and prices of the products
Rent for the space	To be increased 10% annually

