## GOVERNMENT OF PAKISTAN MINISTRY OF COMMERCE

<><><>

F. No: 4(2)/2021-admn/HR-II

Islamabad, the 5th May, 2021.

Subject:

FACILITY OF ONLINE TRACKING & FACILITATION COUNTER (OTFC) FOR THE EMPLOYEES/BENEFICIARIES OF BENEVOLENT AND GROUP

**INSURANCE FUNDS** 

Please find enclosed a copy of Federal Employees Benevolent Fund and Group Insurance letter no: OTFC/IT/2020 dated 05.04.2021 on the above subject for information please.

(Encl. as above)

(Muhammad Arshid) Deputy Director (HR-II)

- i. All Officers/Officials of Ministry of Commerce, Islamabad.
- ii. Section Officer (AOs), Ministry of Commerce, Islamabad (for circulation among attached organizations)
- iii. Deputy Director (IT), Ministry of Commerce, Islamabad (for uploading on Official website of the Ministry)



## GOVERNMENT OF PAKISTAN ESTABLISHMENT DIVISION FEDERAL EMPLOYEES BENEVOLENT FUND AND GROUP INSURANCE

No. OTFC/IT/2020

Dated: 05.04.2021

Subject:

FACILITY OF ONLINE TRACKING & FACILITATION COUNTER (OTFC)
FOR THE EMPLOYEES/BENIFICIARIES OF BENEVOLENT AND GROUP
INSURANCE FUNDS

I am directed to state that FEB & GIF is committed to process the claims of FG employees and their dependents relating to different welfare schemes, in minimum possible time under the relevant act, rules, and SOPs of FEB & GIF. The subject online facility has been launched so that the user should track current status of their submitted cases through internet by visiting FEB & GIF official website <a href="http://febgif.gov.pk">http://febgif.gov.pk</a>

2. It is requested to circulate this letter to all the departments/offices under your Ministry Division with directions to display the letter and attached notice showing steps for tracking the case(s). Any feedback regarding this facility will be appreciated.

Sayyad Ali Mughal Deputy Director (IT)

## Distribution:

i) All Ministries/Divisions as per attached list.

- ii) Deputy Managing Director(INV)/(Ops), FEB&GIF
- iii) Director(RBI),FEB&GIF
- iv) Director(Coordination), FEB&GIF
- v) Director (Admin), FEB & GIF
- vi) Director(F&A), FEB&GIF
- vii) Dv. Director, Regional BoardIslamabad, FEB&GIF
- viii)Facilitation Counter Staff.

## Copy for information to:

- i) Joint Secretary Admin, Establishment Division.
- ii) SPS to Chairman FEB & GIF/Secretary Establishment.
- iii) PS to MD FEB & GIF.

نوٹس براے اطلاع

فیڈرل ایمپلایز بینیفیٹ اینڈ گروپ انشورنس فنڈزنے آپنے معزز بینیفشریز کی خدمت کے لیے ایک انقلابی قدم کا آغاز کیا ہے۔ اب آپ بذریعہ انٹرنیٹ بھی اپنے ویلفیر گرانٹس کلیمز کی پراسیسنگ سے متعلق معلومات لے سکتے ہیں۔اسکے لیے مندرجہ نیل ہدایات پر عمل کریں

